IBM Docket No. RSW920030203US1

In the United States Patent and Trademark Office Patent Application Transmittal

Transmitted herewith for filing is the Patent Application of:

Inventors(s): Vanadis M. Crawford, Angela C. Pitts, Rosalind Toy Allen Radcliffe, Leah Ann

Seifert

For: System and Method for Process Driven Quality Measures

Assignee Name: International Business Machines Corporation

Assignee Residence: Armonk, New York

Enclosed are

30 pages of specification, including 24 claims, plus 6 sheets of drawings.

X An assignment to International Business Machines Corporation, Armonk, New York 10504.

A certified copy of a/an application.

X Declaration and Power of Attorney.

x PTO-1449 & references

x A return post card

Other:

Filing Fee Calculation (For Other Than Small Entity)

Basic Fee:					\$770.00
Claims Fees:	Filed	Limit	Extra	Rate per Extra	
Total claims:	24	20	4	\$18.00	\$72.00
Independent claims:	7	3	4	\$86.00	\$344.00
Multiple Dependent Claim Presented				\$290.00	\$0.00
,				Total	\$1,186.00

Please charge the Deposit Account identified below for the **Total** set forth above. The Commissioner is authorized to charge payment of any additional filing fees required under 37 CFR §1.16 and any patent application processing fees under 37 CFR §1.17 or to credit any overpayment to the identified account. A duplicate copy of this sheet is enclosed.

Express Mail Certificate

Mail Label Number: ER 573048250 US

Date: Nov. 21, 2003

I hereby certify that I am depositing the papers identified above with the U.S. Postal Service "Express Mail Post Office to Address" service on the above date, addressed to Mail Stop Patent Application; Commissioner for Patents, P.O.

Box(1/450; Alexandria, VA 22313-1450

Linga Dupont

BY: Genald RWoods

Gerald R. Woods

Attorney of Record Reg. No. 24,144

Date: Nov. 21, 2003

Customer Number: 25259

Deposit Account Number: 09-0461

Telephone: 919-543-7204

Facsimile: 919-254-4330

transmit2.wpt 10022003